



Our Ref: D/18/22360  
Enquiries: Dr Viki Pascu, 9380 7710

Ms Deborah Colvin  
Chief Mental Health Advocate  
Mental Health Advocacy Service  
Unit 6/18 Harvest Terrace  
WEST PERTH WA 6005

Dear Ms Colvin

**NON-COMPLIANCE WITH SECTIONS 186 TO 188 OF THE MENTAL HEALTH ACT 2014**

Thank you for your letter dated 19 March 2018 and the Inquiry Report by the Mental Health Advocacy Service (MHAS), regarding health service provider's non-compliance with sections 186 to 188 of the *Mental Health Act 2014* (the Act). These sections of the Act make it mandatory for all treatment, care and support of involuntary patients to be governed by a treatment, support and discharge plan.

There is a requirement for all health services to complete the State-wide Standardised Clinical Documentation (SSCD), which includes the PSOLIS management plan. The PSOLIS management plan is to be completed for all patients. It is the responsibility of the psychiatrist to ensure that the management plan is completed and is uploaded to PSOLIS to ensure its availability to the extended care team of that patient. The preparation and review of this plan must involve the patient and any personal support persons of the patient. A copy of this plan must be placed within the patient's file, and a copy provided to the patient.

The North Metropolitan Health Service (NMHS) Operational Directive (OD): 0526/14 – State-wide Standardised Clinical Documentation for Mental Health Services stipulates that the PSOLIS management plan is to be considered equivalent to the Treatment, Support and Discharge (TSD) plan. Once the TSD plan is available on PSOLIS the decision for this to replace the PSOLIS management plan will likely occur.

Although TSD plans are mandated by the Act, the OD stipulates that TSD plans will not be added to PSOLIS. The SSCD requirement is to complete the PSOLIS management plan, which is accepted as the TSD plan. The PSOLIS management plan (which is mandatory to complete) contains the same reporting requirements as the TSD plan.

Currently, there are no future plans to add TSD documents to PSOLIS. NMHS Mental Health (NMHS MH) will continue to complete the PSOLIS management plans for every patient of the service.

It is the aim of NMHS MH for every patient to have a comprehensive plan which they have had active involvement in the preparation of. NMHS MH is reviewing and working to improve patient involvement in their own care plans to promote patient-centred care, therapeutic relationships and to promote thorough discharge planning.

Please contact Dr Viki Pascu, Director Clinical Services, on 9380 7710 for further information.

Yours sincerely



Wayne Salvage  
**CHIEF EXECUTIVE**

4 April 2018