



RECEIVED
16 APR 2018

BY:

Ms Debora Colvin
Chief Mental Health Advocate
Mental Health Advocacy Service
Unit 6/18 Harvest Terrace (Cnr Hay Street)
WEST PERTH WA 6005

Dear Ms Colvin

RE: NON-COMPLIANCE WITH SECTIONS 186 TO 188 OF MENTAL HEALTH ACT 2014

Thank you for your letter dated 19 March 2018 and the above report which provides information associated with compliance and completion of Treatment Support and Discharge Plans (TSDP).

The data in the report, which is specifically related to the eight attempts by Advocates to produce three completed TSDPs, suggests the South Metropolitan Health Service (SMHS) is not fully compliant with the Act. SMHS acknowledges that a small sample size was used however, will utilise the findings as a baseline for improvement.

The SMHS endorses recommendations 1–1.7 with Senior Management at Rockingham Peel Group (RkPG) and Fiona Stanley Fremantle Hospitals Group (FSFHG) working to improve compliance. A site-based action plan to address the recommendations is being developed.

Ongoing local education is provided to staff to ensure SMHS services are aware of their responsibilities under the Mental Health Act (2014) and Operational Directive 0637/15. In addition, limited face-to-face training is able to be accessed via the Office of the Chief Psychiatrist and online via the Mental Health Commission (MHC) should this be necessary. Prior to commencement with SMHS, every Clinician is required to complete the Clinician's E-Learning Package (CeLP) as a minimum.

The work to incorporate the State-wide Standardised Clinical Documentation (SSCD) into PSOLIS is a long-term process. To assist staff in the completion of management plans until the SSCD is available, a care coordination template has been created in PSOLIS, currently utilised by Fremantle Hospital and RkPG.

SMHS supports this response being published on the Mental Health Advocacy Service (MHAS) website.

Yours sincerely

Mr Paul Forden
**CHIEF EXECUTIVE
SOUTH METROPOLITAN HEALTH SERVICE**

11 April 2018